BULLETIN +

the brand that delivers on its promise

Dear Valued Stakeholder

OFFICE DECONGESTION

To aid in the reduction of the spread of the COVID-19 virus and to ensure the safety and health of our staff and stakeholders, we wish to advise that we have decongested our offices on the 2nd Floor of Zimnat Building, Cnr 3rd Street and Nelson Mandela to 50% capacity.

During this period, we ask that our members and stakeholders useour digital platforms to access our services.

Keep in touch with us on the following:

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Authorisations	Mon-Fri 8am to 430pm: **0715 068 045/6.** (Call us, WhatsApp) Email authorisations@genhealth.co.zw Authorisations After Hours, Weekends & Public Holidays **0242–305 921 or 2**
General enquiries	**0715 068 046** Email helpdesk@genhealth.co.zw
Finance/ Bills/ Payments	**0715 068 048.** (Call us, WhatsApp); Email creditcontrol@genhealth.co.zw
Membership Related Enquiries	**0777 375 001.** (Call us, WhatsApp); Email membership@genhealth.co.zw
Claims Enquiries	**0772 885 370** Email claims@genhealth.co.zw
Joining the Fund	Call/WhatsApp: **0716 323 403/344** Email marketing@genhealth.co.zw or inbox us on Facebook @GenerationHealthZimbabwe.
COVID-19 Related Queries	Call/WhatsApp: **0713 761 158** Email covid-help@genhealth.co.zw

Bill Payments

We encourage you to use our internet and mobile banking platforms below.
Send proof of payment to
creditcontrol@genhealth.co.zw
or WhatsApp **0715 068 048**

Claims Submission

Please note that Generation Health is live on NH263 for online claims submission, and we encourage our providers to use that platform.

You can also scan and email your claims to claims@genhealth.co.zw.
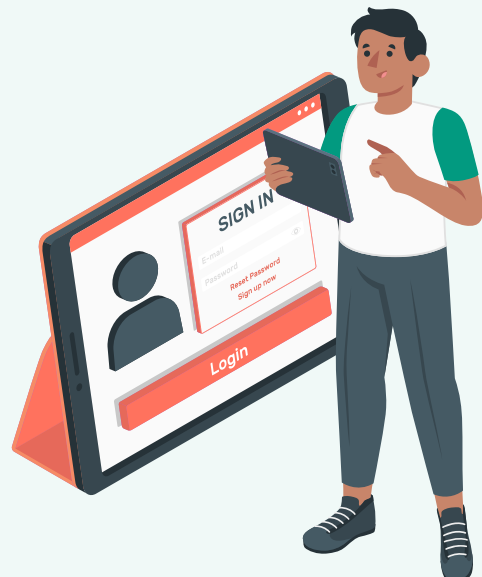
Our priority remains the safety of all our stakeholders, and we will make all necessary adjustments as we continue to monitor the situation on the ground.

We encourage everyone to stay safe.

Generation Health +